BUSINESS INFORMATION
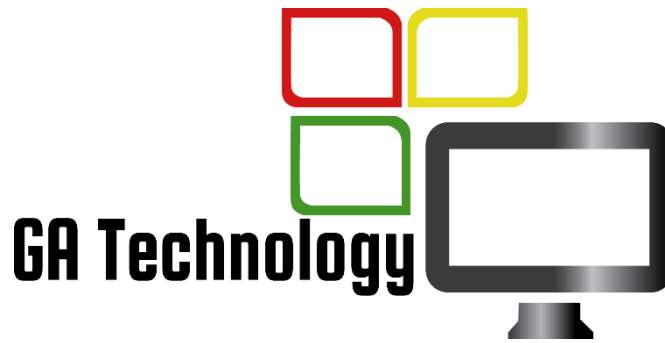
Company Reg. No: 2019 / 271463 / 07

Physical Address: 6 Melden Complex
                     Vanderbijlpark

Phone number: 082 441 1003

E-mail address: gatechvdb@gmail.com

BUSINESS PROFILE

GA Technology is a new company started with the desire to ensure that each company has access to the best computer support. That no company comes to a stand still because of computer challenges or that their personal data is lost which could lead to loss of income.

Malcolm Allen, the main technician for GA Technology has 11 years' experience working for a big, country wide, IT support company. There he did basic networking, hardware and software support, backups and data retrieval among other IT related components. He moved away from a big company seeing the need at smaller companies for top quality IT support.

Signing up with GA Technology you aren't signing up with another big company where you are just a number, but here you will receive personalised attention and have a designated go to person. You are important and your business valuable and ensuring your company runs to the best of its ability will be our priority as well.

SERVICES AND PACKAGES AVAILABLE

PACKAGE A R3000 per month	PACKAGE B R5000 per month
• 3 x Full PC / Laptop Support which includes hardware & software • Basic network setup • Monthly data remote backup • 3 hours remote support between 8am and 4pm • 2 hours call out support between 8am and 4pm • Reduced rates after above hours have been exceeded • R500 per month for any added PC / Laptop which includes support and backup	• 5 x Full PC / Laptop Support which includes hardware & software • Basic network setup • Weekly data remote backup • 6 hours remote support between 8am and 4pm • 4 hours call out support between 8am and 4pm • Reduced rates after above hours have been exceeded • R400 per month for any added PC / Laptop which includes support and backup

SERVICES	GENERAL FEES	REDUCED FEES
Labour per hour	R350-00	R250-00
Configuring Settings	R150-00	R100-00
Download of programs	R240-00	R190-00
Clone hard drive	R250-00	R200-00
Password removal	R250-00	R200-00
Set-up of Internet/E-mail/3G Modem	R250-00	R200-00
Transfer of Case/Data	R250-00	R200-00
Update of Software	R250-00	R200-00
Back up data from Hard Drive	R350-00	R300-00
Windows Repair	R350-00	R300-00
Virus/Spyware removal	R450-00	R400-00
Format and Reload	R500-00	R400-00
Printer Support	R350-00	R250-00
Priority Labour	R500-00	R400-00
After hour call out	R500-00	R450-00
Urgent Call Out: Includes first hour	R750-00	R650-00
After first hour (per hour)	R500-00	R450-00